

BNSSG CCG Governing Body Meeting

Date: Tuesday 1st May 2018

Time: 1.30pm

Location: The Winter Gardens Pavilions, Weston College, 2 Royal Parade, Weston Super Mare BS23 1AJ

Agenda item: 10.1

Report title: BNSSG Performance Report

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Report Sponsor: Lisa Manson, Director of Commissioning

1. Purpose

To inform the Governing Body of the year to date performance position (February 2018 data)

2. Recommendations

To note the performance position of the CCG and that of our key providers, including the risks, mitigating actions and responsibilities as appropriate.

3. Background

The performance in this report focusses on the national indicators within the NHS Constitution and the metrics against which NHS England monitor and assure the CCG.

4. Key performance metrics at February 2018

In common with other health communities nationally, A&E performance is not being delivered to the national standard of 95% for BNSSG CCGs, and the population level performance dropped by a further 2% in February as a result of continued high occupancy of acute hospital beds, admission rates beyond discharge and delays in flow through hospital and community facilities. NBT undertakes the majority of BNSSG activity and their performance continues to be particularly challenged, with a 7% fall in performance in February. Urgent remedial actions are the subject of regular Chief Executive level review across BNSSG health and social care agencies, including – additional community bedded and home care capacity, changes to

workforce patterns and deployment, and specific efficiency measures for social care provision.

18 week elective referral to treatment times are being delivered at 89% in line with the CCG plan and there has been a further reduction in the number of patients waiting over 52 weeks (from 43 to 38). However given the recently reported cohort of 'on hold' patients at UH Bristol and the risk of further similar issues at NBT, it is unlikely that the CCG will be able to achieve zero >52 week waiters until at least Q2 of 2018/19.

Cancer performance improved in February, achieving both the 2 week wait and 31 day standard for our population.

MRSA rates continue to be an outlier in BNSSG with further remedial action planned at a strategic, community wide level.

Never Events are also above the standard expected driven by incidents at UH Bristol which are subject to contractual performance management and shared learning and improvement events for the provider with commissioner and regulator.

5. Financial resource implications

None

6. Legal implications

None

7. Risk implications

Key risks and mitigations in relation to each of the performance standards are noted within the report. Improvement trajectories and contractual notices in place where these are warranted reflecting the level or duration of underperformance. Where appropriate further detail of the intervention and responsibilities for these are included in the commentary of the report. The improvement plans and contractual sanctions are managed through the appropriate governance route for that work area.

8. Implications for health inequalities

None

9. Implications for equalities (Black and Other Minority Ethnic/Disability/Age Issues)

None

10. Consultation and Communication including Public Involvement

Not applicable

11. Appendices

Appendix 1 – BNSSG Performance, Quality & Activity Report

Glossary of terms and abbreviations

Please explain all initials, technical terms and abbreviations. For guidance please refer to the Jargon Buster and the CCG's Master Glossary – both are available on the website.

BNSSG	Bristol, North Somerset & South Gloucestershire
NBT	North Bristol NHS Trust
UHB	University Hospitals Bristol NHS Foundation Trust
WAHT	Weston Area Health Trust