

Primary Care Commissioning Committee (PCCC)

Date: Tuesday 26th February 2019

Time: 10:30 -12pm

Location: Clevedon Hall, Clevedon, BS21 7RH

Agenda item: 13

Report title: Contracts and Performance Report – February 2019

Report Author: David Moss, Head of Primary Care Contracts

Report Sponsor: Lisa Manson, Director of Commissioning

1. Purpose

To update primary care operational group on the status of BNSSG primary care contracts.

2. Current Contracts

CCG	APMS	PMS*	GMS	Total
Bristol, North Somerset and South Gloucestershire (BNSSG)	8**	66	10	84

*NHS England has offered new contracts to all PMS practices

**APMS contract for SAS included

2.1 PMS Contract Update

All PMS practices were offered a new PMS contract by NHS England. There is one PMS Practice that has not yet returned a signed contract and this is due to a change in circumstances. The practice has been in contact with the Primary Care Contracting team due to recently becoming a Single Handed Partnership, and the Contract Team are

supporting the practice with the appropriate variation process, as well as providing support with any sustainability concerns.

The lack of a signed contract is an issue that will need resolution as soon as practically possible in order to avoid any uncertainty. In the interim, given that services are continuing to be provided and the practices are receiving payment a contract is 'implied' between the parties. The local terms of the agreement will reflect what can be inferred as having been agreed between the parties based on correspondence between, notes of meetings, drafts exchanged and so on. It would be reasonable to assume that the implied contract would incorporate the drafted terms of the PMS contract. Therefore, contractual issues can still be discussed and raised with parties as necessary.

2.2 Single handed Contractors holding GMS/PMS contracts

Practice	Code	List Size (01/01/19)	Contract Type
Cedars/Worle (Pimm)	L81643	15,487	PMS
Monks Park Surgery (Langton)	L81669	5,718	PMS

The Contracting team have reviewed both single-handed contracts. The Single Handed GP Contractor Assurance Framework has been sent to the Cedars Practice and the return has been reviewed by the Primary Care Contracts Team. A visit to the practice to understand any practice level concerns, and their plans for the future has been arranged.

The Monks Park Surgery became a single handed practice at the beginning of February 2019. The Contracts team has met with the remaining partner, and is providing support to undertake the contract variations and to work through the Single Handed GP Contractor Assurance Framework documentation.

2.3 Core Hours assurance

Core Hours is defined as 8.00 to 18:30 on any day from Monday to Friday except Good Friday, Christmas day or bank holidays.

During the previous e-Declaration submission, 5 practices were highlighted as not opening in line with expectations and these have all been resolved, except for one that is undergoing changes to the telephone system in March to ensure compliance with call direction during lunchtime closures.

The Primary Care contracting team are undertaking a review of the most recent e-Declarations to ensure ongoing core hours compliance.

3. Procurements/Contract Expiries

3.1 Current Procurements

Service	Locality	Status	Expected Contract Award date	Anticipated Commencement date
Northville Family Practice	South Glos	PCCC approved an extension to the end of Sept 2019, PIN released on 4/01/19	tbc for longer term contract	tbc
Charlotte Keel Medical Practice	ICE	PCCC approved an extension until the end of March 2020, PIN released on 4/01/19	tbc for longer term contract	tbc
Bishopston Medical Practice	N&W	PCCC approved an extension until the end of March 2020, incumbent wishes to extend to end of Sept 2019. PIN released on 4/01/19		

3.2 APMS Contract Expiries

Practice	Locality	Contract Type	Agreed End date	Notes
Locality Health Centre (Weston)	North Somerset	APMS	31/10/2019	With option to extend by 1 year
Northville Family Practice	South Gloucestershire	APMS	30/09/2019 *offered	Contract commenced on 16/01/2016
Bishopston Medical Practice	North and West	APMS	31/03/2020 *offered	Contract commenced February 2018
Charlotte Keel Medical Practice	ICE	APMS	31/03/2020 *offered	Contract commenced 01/04/18
Broadmead Medical Centre (Y02578)		APMS	30/09/2031	With option to extend by 5+5 years
Homeless Health Service (Y02873)		APMS	30/09/2021	With option to extend by 5+5 years

Practice	Locality	Contract Type	Agreed End date	Notes
Emersons Green Medical Centre (L81362)	South Gloucestershire	APMS	31/01/2032	With option to extend by 5+5 years

4. Practice mergers

4.1 Approved mergers

No new applications.

4.2 New Merger Applications

A draft merger application has been received for review from Clarence Park and Graham Road. Mary Adams (Patient and Public Engagement Manager) and the Primary Care Contracts Team continue to work with the practice to ensure the process is followed.

5. Closed list Applications

No new applications

6. Approved List Closures

None

7. Temporary Practice Hour changes

Practices have the ability to submit applications to close for a number of hours to allow them to plan for things such as training sessions and periods of significant IT downtime etc. All applications are considered individually, and the practices have to demonstrate the reasons for closure and the contingency for patients during these closures. Applications are approved by NHSE and BNSSG jointly up until March 2019, and subsequent applications will be considered solely by BNSSG.

The table below details the number of applications received since 1 April 2018.

	N/Somerset	Bristol	S Glos	Totals
Applications	1	6	7	14
Practices	1	5	5	11

8. Applications to Change Practice Boundaries

A Tynsfield boundary change to recognise a previous merger has been agreed to ensure a clear boundary is reflective of the new merged practice.

9. Branch Surgery Closures

No applications received

10. Contract Breach and Remedial Notices

No Contract Breach or Remedial Notices have been issued.

11. Primary Care Performance Management Monitoring

BNSSG CCG currently commission Improved Access from One Care (BNSSG) Ltd. One Care are commissioned to deliver on average an additional 45 minutes / 1000 population (weighted) per week access to general practice. Current performance across BNSSG is as follows:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Av Minutes / week BNSSG	39.6	37.9	44.2	39.4	39.2	48.9	36.3	37.0	44.3

The number of minutes delivered across BNSSG increased, as expected, during December 2018. All six localities met the minimum standard of 30 minutes per 1,000 population per week. The number of minutes delivered across January and February is expected to increase in line with the implementation of winter plans. OneCare are working with practices to refine plans up to the end of March 2019.

Utilisation on a Sunday continues to be a challenge. BrisDoc provided an hour per week of Sunday face to face appointments for four localities across three bases in December 2018. Utilisation of these appointments was 5%. Further work by both OneCare and the CCG is required to fully understand and demonstrate demand for appointments across the week. It is hoped that sufficient advertising and signposting of the availability of these slots will support utilisation but nationally other areas have scaled back Sunday provision.

OneCare have confirmed that the remaining 2 practices that are not advertising IA on their website will have this rectified week commencing 11 February 2019. Both the CCG and the provider will re-audit before the end of March 2019.

12. Referral Data

The CCG currently manages referral variation via the referral service for Bristol and North Somerset where all referrals are checked at the point of referral by local clinical and administrative referral experts. Referrers receive personal bespoke feedback where necessary. As a result GP referrals have been falling for the last 2 years and continue to

fall this year and BNSSG has low referral rates when benchmarked with other areas.

BNSSG CCG continues to analyse referral rates to support best practice and manage variation. GP Referral data is taken from the monthly activity return, e-referral, direct data from the Trusts and first outpatient attendance numbers. Based on 17-18 data, analysis has established a list of GP Practice outliers against the following specialities:

- Breast Surgery
- Cardiology
- ENT
- Gastroenterology
- General, Colorectal and Upper Gastro Intestinal Surgery (combined due to Trust reporting)
- General Medicine
- Gynaecology
- Ophthalmology
- Paediatrics
- Pain Management
- Plastic and Dermatology (combined due to Trust reporting)
- Respiratory Medicine
- Rheumatology
- Trauma & Orthopaedics
- Urology
- Vascular Surgery

In addition, the diagnostics variation tool allows practices to compare their imaging requests for CT, MRI and Ultrasound respectively.

Practices are considered to be outliers where they fall outside of three standard deviations from the mean.

South Gloucestershire Membership attended a workshop from Dr Peter Young in January 2019. Practices fed back that they would like to receive information in a more frequent and systematic way and that it is important that they have a contact route into the CCG for support. Bristol and North Somerset will receive their sessions in February 2019. The CCG will review the outputs of the workshops and will update the committee as to next steps in March 2019.

13. Financial resource implications

Any change requests will be considered via separate papers and will include any relevant financial implications.

14. Legal implications

Any change requests will be considered via separate papers and will include any relevant legal implications.

15. Risk implications

Any change requests will be considered via separate papers and will include any relevant



risk implications.

16. Implications for health inequalities

Any change requests will be considered via separate papers and will include any relevant health inequalities implications.

17. Implications for equalities (Black and Other Minority Ethnic/ Disability/Age Issues)

Any change requests will be considered via separate papers and will include any relevant equalities implications.

18. Consultation and Communication including Public Involvement

Any change requests will be considered via separate papers and will include any relevant consultation/communication implications.

19. Appendices

None

Glossary of terms and abbreviations

APMS	Alternative Provider of Medical Services - Type of GP contract
GMS	General Medical Services – Type of GP contract
PMS	Personal Medical Services – Type of GP contract
PIN	Prior Information Notice