

Primary Care Commissioning Committee

Date: Tuesday 30th April 2019

Time: 9:00 – 10:45

Location: Vassall Centre, Gill Avenue, Bristol, BS16 2QQ

Agenda item: 12

Report title: Contracts and Performance Report - April 2019

Report Author: David Moss, Health of Primary Care Contracts

Report Sponsor: Lisa Manson, Director of Commissioning

1. Purpose

This report provides an overview of BNSSG CCG contracts and performance in 2019/20 year to date.

2. Recommendations

To note the performance and contractual status of Primary Care

3. Financial Resource Implications

There are no specific financial resource implications highlighted within this paper. Any contractual change requests will be considered via separate papers and will include any relevant financial implications.

4. Legal Implications

There are no specific legal implications highlighted within this paper. Any contractual change requests will be considered via separate papers and will include any relevant legal implications.

5. Risk Implications

There are risks associated with the procurement of the Locality Health Centre which will be considered through a separate paper.

6. Implications for Health Inequalities

Monitoring of Primary Care performance will highlight any areas of health inequalities within BNSSG CCG which will be addressed accordingly.

7. Recommendations for Equalities (Black and Other Minority Ethnic / Disability / Age issues)

Monitoring of primary care performance alongside practice demographic information will help to highlight areas of variation of services, which will then be addressed accordingly.

8. Implications for Public Involvement

Whilst there has not been consultation and communication with the public in the production of this paper, patient experience and public involvement is recognised as an important factor in reviewing and gaining assurance regarding primary care services.

Agenda item: 12

Report title: Medical Contract Overview Report – April 2019

1. Purpose

To update primary care operational group on the status of BNSSG primary care contracts.

2. Current Contracts

CCG	APMS	PMS*	GMS	Total
Bristol, North Somerset and South Gloucestershire (BNSSG)	8**	66	10	84

*NHS England has offered new contracts to all PMS practices

**APMS contract for SAS included

2.1 PMS Contract Update

All PMS practices were offered a new PMS contract by NHS England. There is one PMS Practice that has not yet returned a signed contract and this is due to a change in circumstances. The practice has been in contact with the Primary Care Contracting team due to recently becoming a Single Handed Partnership, and the Contract Team are supporting the practice with the appropriate variation process, as well as providing support with any sustainability concerns.

The lack of a signed contract is an issue that will need resolution as soon as practically possible in order to avoid any uncertainty. In the interim, given that services are continuing to be provided and the practices are receiving payment a contract is 'implied' between the parties. The local terms of the agreement will reflect what can be inferred as having been agreed between the parties based on correspondence between, notes of meetings, drafts exchanged and so on. It would be reasonable to assume that the implied contract would incorporate the drafted terms of the PMS contract. Therefore, contractual issues can still be discussed and raised with parties as necessary.

2.2 Core Hours assurance

Core Hours is defined as 8.00 to 18:30 on any day from Monday to Friday except Good Friday, Christmas day or bank holidays.

The latest e-Declaration submission closed in December 2018. Initial review by the Primary Care contracting team had highlighted a total of 21 practices that may not be compliant. For example the declaration may indicated that the practice is closed for a period during the day or not opening until 08:30. These opening times may be permitted providing that there are arrangements in place so that patients can access services in an emergency during core times. This can include maintaining a telephone line during these hours.

The Primary care contract team contacted all 21 practices. The majority confirmed that they had adequate telephone cover from 08:00-08:30 and across lunch time and were therefore deemed compliant. There had been a misunderstanding amongst one practice that the out of hours service provided by BrisDoc ran until 08:30 instead of 08:00, they have since confirmed adequate telephone cover from 08:00.

7 practices remain that are not compliant with core hours.

The next step for these practices will be a letter from Lisa Manson reminding them of their contractual requirement to open during core hours and the contractual consequence (potential issue of a breach notice) for failing to rectify ahead of the next declaration.

3. Procurements/Contract Expiries

3.1 Current Procurements

Service	Locality	Status	Expected Contract Award date	Anticipated Commencement date
Northville Family Practice	South Glos	PCCC approved an extension to the end of Sept 2019, PIN released on 4/01/19	tbc for longer term contract	tbc
Charlotte Keel Medical Practice	ICE	PCCC approved an extension until the end of March 2020, PIN released on 4/01/19	tbc for longer term contract	tbc
Bishopston Medical Practice	N&W	PCCC approved an extension until the end of March 2020, incumbent wishes to extend to end of Sept 2019. PIN released on 4/01/19		

3.2 APMS Contract Expiries

Practice	Locality	Contract Type	Agreed End date	Notes
Locality Health Centre (Weston)	North Somerset	APMS	31/10/2019	With option to extend by 1 year
Northville Family Practice	South Gloucestershire	APMS	30/09/2019 *offered	Contract commenced on 16/01/2016



Practice	Locality	Contract Type	Agreed End date	Notes
Bishopston Medical Practice	North and West	APMS	31/03/2020 *offered	Contract commenced February 2018
Charlotte Keel Medical Practice	ICE	APMS	31/03/2020 *offered	Contract commenced 01/04/18
Broadmead Medical Centre (Y02578)		APMS	30/09/2031	With option to extend by 5+5 years
Homeless Health Service (Y02873)		APMS	30/09/2021	With option to extend by 5+5 years
Emersons Green Medical Centre (L81362)	South Gloucestershire	APMS	31/01/2032	With option to extend by 5+5 years

4. Practice mergers

4.1 Approved mergers

No new applications.

4.2 New Merger Applications

A draft merger application has been received for review from Clarence Park and Graham Road. Mary Adams (Patient and Public Engagement Manager) and the Primary Care Contracts Team continue to work with the practice to ensure the process is followed. One Care has also worked to support the practice and have supplied supporting Financial Information for the Business Case.

5. Closed list Applications

No new applications

6. Approved List Closures

None

7. Temporary Practice Hour changes

Practices have the ability to submit applications to close for a number of hours to allow them to plan for things such as training sessions and periods of significant IT downtime etc. All applications are considered individually, and the practices have to demonstrate the reasons for closure and the contingency for patients during these closures. Following a joint review process up until March 2019, BNSSG CCG are now assessing applications solely from 1 April 2019.

The table below details the number of applications received since 1 April 2019.

	N/Somerset	Bristol	S Glos	Totals
Applications	0	0	3	3
Practices	0	0	3	3

Two applications have been received since April 1st 2019 and have been approved. The closures relate to staff events and training. Both are due to take place in May 2019. Practices are reminded that 4 weeks' notice is required for any proposed closure.

8. Applications to Change Practice Boundaries

No applications received

9. Branch Surgery Closures

No applications received

10. Contract Breach and Remedial Notices

No Contract Breach or Remedial Notices have been issued. There are currently no live notices in place with any practice.

11. Primary Care Performance Management Monitoring

BNSSG CCG currently commission Improved Access from One Care (BNSSG) Ltd. One Care are commissioned to deliver on average an additional 45 minutes / 1000 population (weighted) per week access to general practice. Current performance across BNSSG is as follows:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb
Av Minutes / week BNSSG	39.6	37.9	44.2	39.4	39.2	48.9	36.3	37.6	45.6	46.4	49.0

The number of minutes delivered across BNSSG increased, as expected, during February 2019. All six localities met the minimum standard of 30 minutes per 1,000 population per week. The number of minutes delivered across March is expected to increase in line with the implementation of winter plans. OneCare are working with practices to refine plans post 1 April 2019.

4 out of the 6 localities use BrisDoc to provide 1 hour of cover on a Sunday. Utilisation of this remains low at 7%. The remaining two localities offer their own service and in contrast utilisation rates are higher. Current GPFV reporting indicates that BNSSG Sunday utilisation for February is around 68.0%. Early indications are that South Gloucestershire locality will be switching to the BrisDoc model from 1 April 2019. Sunday availability and utilisation across January 2019 is shown below:



Date	Available	Booked	DNA	Utilisation
3 Feb	156	109	3	68%
10 Feb	100	71	7	64%
17 Feb	64	49	5	69%
24 Feb	79	63	7	71%

As at 31 March 2019 the practice that had failed to advertise IA on their website has now updated the homepage. The contracting team will re audit in April to ensure messaging is line with national guidance and not contradictory to the scheme. For example some practices advertise that slots are only available to 'commuters' and on certain nights of the week. This contradicts the fact that IA is open to all who want it and there must be coverage available to patients every weekday evening. The CCG Comms team has sent out reminders and refreshed advertising material to acute partners and community settings during March 2019.

12. Enhanced Service Expression of Interest Review

All but one practice has returned their expression of interest. An analysis of care home coverage will be carried out and presented as a separate annex to this paper in May 2019. 2 practices have indicated that they do not wish to participate in the DVT scheme, practices will be contacted and reminded that they may not be able to refer into existing pathways from 1 May, once the GP care contract goes live. Acute trust delivery has not been contracted for in full for 19/20.

13. Financial resource implications

Any change requests will be considered via separate papers and will include any relevant financial implications.

14. Legal implications

Any change requests will be considered via separate papers and will include any relevant legal implications.

15. Risk implications

Any change requests will be considered via separate papers and will include any relevant risk implications.

16. Implications for health inequalities

Any change requests will be considered via separate papers and will include any relevant health inequalities implications.

17. Implications for equalities (Black and Other Minority Ethnic/ Disability/Age Issues)

Any change requests will be considered via separate papers and will include any relevant equalities implications.



18. Consultation and Communication including Public Involvement

Any change requests will be considered via separate papers and will include any relevant consultation/communication implications.

19. Appendices

None

Report Author: David Moss, Head of Primary Care Contracts

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Glossary of terms and abbreviations

APMS	Alternative Provider of Medical Services - Type of GP contract
GMS	General Medical Services – Type of GP contract
PMS	Personal Medical Services – Type of GP contract
PIN	Prior Information Notice