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Report for : PCCC

Reporting Period: June 2020

Current Issues

- Impact of COVID-19 on Primary Care/Community and Care Homes
- Suspension of CQC inspections due to COVID
- 7 practices out of 80 have 'requires improvement' overall ratings from Care Quality Commission(CQC) inspections
- 2 practices with 'Responsive' domain Inadequate with Inadequate in all the Population Groups
- Risk of COVID-19 outbreaks and infection spread
- 2020/21 influenza vaccine programme

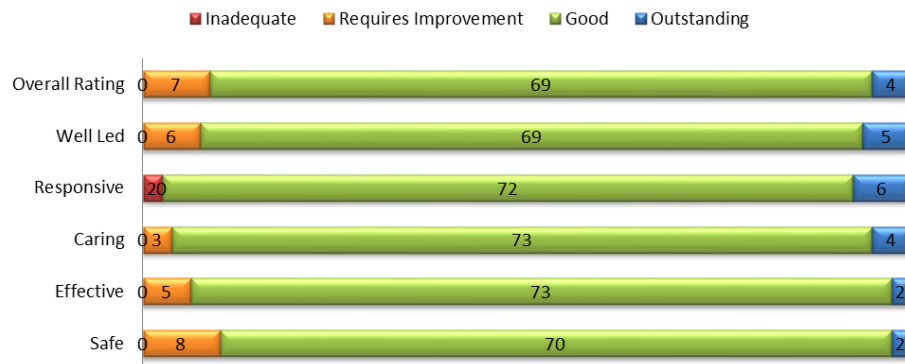
Actions

- Collaboration between CCG Infection Prevention and Control Cell(IPC) and Primary Care
- Quality/CQC/Primary Care Development and Contracting managing issues regarding quality and resilience .
- Quality Team supporting practices with RI CQC ratings and Inadequate domains.
- BNSSG Influenza Planning Group meeting fortnightly to manage the seasonal influenza programme with stakeholders
- Infection Prevention & Control training provided to all BNSSG practices using the cascade Supertrainers programme with One Care support

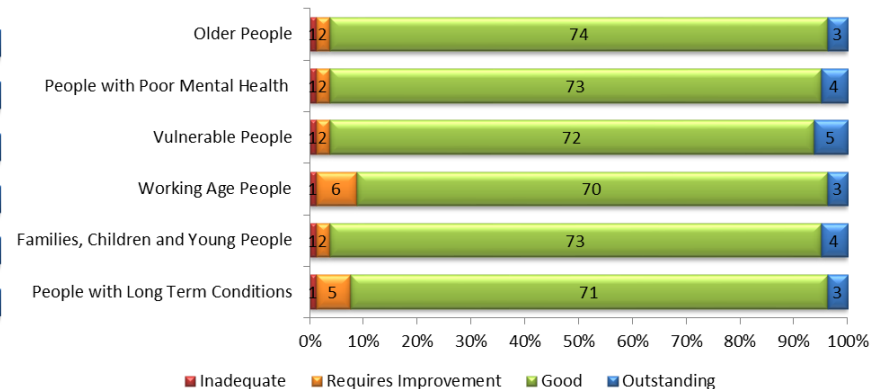
Risks/assurance gaps

- COVID-19 outbreaks with implications for containment/treatment/workforce
- Suspension of routine CQC inspections
- Escalations regarding safety and quality of care where there may be safeguarding concerns
- Influenza season 2020/21 may be compromised due to social distancing, management of shielded and 'at risk groups'
- Maximise uptake of vaccination programme
- Suspension of FFT collection

CQC Domain Ratings



CQC Ratings for population groups



Recovery actions

- Collaboration across the system to support practices with IPC Training
- Quality Team working with specific practices on CQC action plans particularly relating to Inadequate domains
- Strategic collaboration to manage the Influenza season 2020/21 across Local Authority, Public Health England, BNSSG CCG, Local Medical Committee, Local Pharmacy networks.
- Locality In Reach to manage Care Home outbreaks

Assurance

- Quality Assurance reports are reported to PCOG/PCCC
- Practices with CQC issues are reported to PCCC (closed)
- Influenza Seasonal Planning Group to report to PCCC
- Collaboration with strategic IPC

Training for IPC/PPE (COVID-19)

- **Adopt** - The National Orthopaedic training package for care homes
- **Adapt** - Package redesigned for primary care
- **Spread** - Phased approach rolled out to the practice champions in 81 practices
- **Scale** - Cascade of training to all staff across the BNSSG area
- **Pace** - New guidance be implemented quickly as Business As Usual for general practice
- **Delivered** – in 3 weeks from idea to full spread

Training process

- **Marketing** – appetite request for support. PC cell accepted the plan for delivery. Planning to get ready for winter flu as well.
- **ONECARE** – reputation working with PC fully engaged. Identified the right champions in PC to lead the call to action for PC
- **Training** - delivered by 2 Super trainers (BNSSG CCG Quality Lead Manager and CCG Lead Practice Nurse to all BNSSG GP practices
- **Offer** online study package (1 hour) undertaken by champion prior to session followed by interactive training via MS teams (1 hour).
- **Champions**- Clinical and non-clinical identified in each practice to undertake training and then cascade information to **ALL** staff.
- **Documentation**- of training to evidence for validation. Cascading of training to all staff and certificate of completion for staff and Practice

Evaluation and further learning

- Springboard for flu planning
- Champions in PC link to other pieces of work
- FAQs being shared across BNSSG
- SOPs developed i.e. for PC / GPs home visiting
- Super trainer/trainer confidence
- Accelerated relationship building in PC
- Building a spider network & community practice of GPNs
- Worked with the GPNS training centre of excellence.
- Evaluation and ongoing impact assessment with R & D.
- Everyone needs a Julia from One Care!



- Fortnightly BNSSG Influenza Planning Group to manage seasonal influenza programme with system stakeholders and providers linking to South West and Locality meetings.
- Risk log established to manage escalations through BNSSG CCG governance routes.
- Flu planning to be incorporated into weekly Locality Care Home Incident Management Team(IMT) meetings (Local Authority(LA); Public Health England(PHE); Sirona ;Quality) for co-production of flu vaccination programme and outbreaks.
- 2nd Flu Letter due in July 2020 to provide details on 2020/21 season which may see a reduction in the age of eligibility and rise in expected achievement targets
- Screening and Immunisations(SCRIMS) update includes a potential flexible approach to the use of the injectable vaccine instead of nasal spray which contains porcine gelatine
- Task and Finish group to plan Care Home Winter Resilience training for BNSSG to include LA, PHE, BNSSG CCG Quality and SCRIMS.
- PHE considering how to use a system approach as used during COVID to make an offer to care homes to manage outbreaks/provide information around Infection Prevention and Control and testing
- National guidance due regarding immunisation delivery in Primary Care settings
- Infection Prevention and Control Cell and CCG Lead Practice Nurse collaborating with SCRIMS and NHSE to develop a video demonstrating flu vaccination delivery in General Practice settings
- Testing processes being considered due to the risk of flu/covid circulating this winter