

BNSSG CCG Governing Body Meeting

Date: Tuesday 1st September 2020

Time: 1:30pm

The meeting will be accessible to members of the public. Please see our website for more details.

Agenda Number :	7.2
Title:	Bristol, North Somerset & South Gloucestershire Clinical Commissioning Group Safeguarding Annual Report 2019/20
Purpose: For Information	
Key Points for Discussion: Safeguarding achievements and challenges across the system	
<p>The 2019/20 Safeguarding Annual Report is being presented to the governing body for approval and evidences the safeguarding achievements across BNSSG during significant changes across the safeguarding systems. To meet our statutory duty, the CCG safeguarding team worked in close collaboration with all health providers, the local authorities and the police to provide strategic leadership and offer health advice, support and guidance to all areas of safeguarding.</p> <p>Following the Woods (2016) enquiries recommendations for the Local Safeguarding Children's Boards, new arrangements for Safeguarding Children were published in the three Local Authority areas and implemented in September 2019. Health is now an equal partner with the Police and Local Authority in ensuring that the statutory requirements for Safeguarding Children are met and that appropriate systems are in place to keep children safe.</p> <p>Each of the three Local Authorities has taken a different approach in delivery of their statutory duties and there is a requirement for the Safeguarding Team to ensure that the CCG is represented in the large number of groups and committees. The Head of Nursing represents the CCG on the Executive Committee in all 3 areas and the Safeguarding Team provides briefings on the key issues and exceptions to inform these committees.</p> <p>A key priority over the next year will be to ensure that the Safeguarding Arrangements are fully embedded and cover all our statutory responsibilities which now also include Adults. This will be a Challenge for the team to meet these demands due to capacity issues. Therefore this work will be reviewed through monthly and quarterly reporting throughout 2020/21. 6.1 and 6.2 is a summary of</p>	

the key achievements top priorities for the coming year.

A review of the capacity within the CCG's Safeguarding Team will also be undertaken as soon as possible.

Statutory Reviews

The CCG are notified of any Serious Incident that may potentially be a Serious Case Review, Safeguarding Adults Review or a Domestic Homicide Review. The CCG Accountable Officer, the Safeguarding Executive Lead, the Medical Director and the NHSE Regional Safeguarding Executive and lead are also notified and are kept informed of the process and outcomes

Throughout the year the team has been actively involved in 12 safeguarding incidents considered by the safeguarding partnerships across BNSSG, 5 Safeguarding Adults Reviews and 11 Domestic Homicide Reviews, which included 4 Suicides and 2 joint DHR/SAR. The area of concern for the team is ensuring timely implementation of some actions following the dissemination of the agreed recommendations from these reviews. **The programme of work for 2020/21 has a very high focus on the development of a clear process for the implementation of learning from reviews for commissioners and all providers. The key to this will be gaining assurance by ensuring there is tangible and clear evidence that learning has been implemented.**

CCG safeguarding compliance training

It is essential that BNSSG CCG staff maintain their safeguarding competencies for their individual role and level of contact with children, young people and adults. Safeguarding related training is set at 85% for CCG staff.

Following recommendation made from an internal Safeguarding Adults Audit in June 2019; the CCG staff training achieved 85% compliance in December 2019 and continues to maintain this level. See 5.1 key achievements and top priorities 2020/21

Covid 19

This Annual report was outside the scope of Covid 19. However, during Q4 there was a significant increase in safeguarding concerns for children, young people and adults at risk. The safeguarding team remained a business critical function for the CCG who continued to work with national and regional NHS CCG safeguarding leads as well as partner agencies. Sharing best practice information for domestic abuse, safety planning, cybercrime to name a few. This also, included regular weekly and monthly safeguarding assurance updates to NHSE/I.

The CCG Safeguarding Team continues to work collaboratively with all Health and Social Care partner agencies and have priorities for the following next year's work programme (partly in response to COVID-19). See 10 and Summary of themes for the Safeguarding Children and Adults Programme of work 2020-21.

Recommendations:

For the governing body to:

- Note the Safeguarding Annual Report
- Approve the report for publication

Previously Considered By and feedback :	The Safeguarding Governance Group Quality Committee
Management of Declared Interest:	There are no declarations of interest identified in this report
Risk and Assurance:	The Safeguarding arrangements and the capacity to meet the demands from the 3 local authorities that the CCG is represented at a large number of different types of meetings, groups and committees and the work generated from these. Assurance will be through monthly and quarterly reporting to Quality Committee, however a focus on developing a Learning Assurance Framework will underpin this.
Financial / Resource Implications:	There are no direct financial implications arising from the work of the safeguarding team in 2019 – 2020. However we have produced an analysis of existing safeguarding resources within the CCG compared to the recommendations in the national “Intercollegiate Document” (a skills framework document for safeguarding services in healthcare and local authorities; RCN 2019) and these are currently being reviewed by the newly appointed Deputy Director of Nursing and Quality.
Legal, Policy and Regulatory Requirements:	While this report focuses on 2019-2020 it is recognised that during 2020 - 2021 one of the priorities of the Safeguarding Team will be working to ensure compliance with the Mental Capacity (Amendment) Act 2019, which was expected to come in to force in October 2020 but is likely to be delayed. Implementation will see the introduction of new Liberty Protection Safeguards.
How does this reduce Health Inequalities:	This report identifies the work of protecting children, young people and adults at risk of abuse and neglect. Safeguarding within BNSSG CCG is underpinned by a performance management culture, contracting systems and processes that aim to reduce the risk of harm, and to identify and quickly respond to any concerns universally and in at risk groups.
How does this impact on Equality & diversity	There are no implications for equalities outlined in the Annual Report.
Patient and Public Involvement:	There are no implications for public involvement outlined in the Annual Report.
Communications and Engagement:	There are no implications for public involvement outlined in the Annual Report.
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Sponsoring Director / Clinical Lead / Lay Member:	Rosi Shepherd

Bristol North Somerset and South Gloucestershire Clinical Commissioning Group (BNSSG CCG)

Safeguarding Annual Report: 2019-2020

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1. Safeguarding Executive Lead Foreword

I am pleased to present the Children and Adult Safeguarding Annual Report on behalf of Bristol, North Somerset and South Gloucestershire (BNSSG) CCG for the year 2019-2020.

As the CCG's Safeguarding Executive Lead I am pleased to demonstrate in this report the team's activity, achievements and challenges in delivering this year's safeguarding objectives which aimed to protect Bristol, North Somerset and South Gloucestershire people from harm and exploitation. Their achievements are even more notable when viewed in the context of the emergence of the global COVID-19 pandemic during the period of quarter 4 of this report that resulted in significant increases in safeguarding concerns in our population as well as the need to change traditional ways of face-to-face working. To keep the service running so well during this time is a testament to the team.

We are now ready to focus on the challenges for 2020-2021 which include the safeguarding elements of the phase 3 recovery of our COVID-19 response as well as continually focussing on previously identified safeguarding needs in our population. The CCG needs to continue to take the lead in supporting our most vulnerable in society and creating an inclusive commissioning culture across the whole BNSSG system. This will enable the CCG to work towards achieving its aim of improving health outcomes and reducing the disparities in life expectancy and health inequalities.

With the expertise, effort and experience of the CCG's Safeguarding Team together with the opportunity to develop the team further, work collaboratively with our health and social care partners, and work with the wider community, I believe we can meet the challenges ahead.

I hope you find the Annual Report both interesting and informative.



Rosi Shepherd, Director of Nursing and Quality

12 August 2020

Author

Paulette Nuttall, Head of Safeguarding Adults

Acknowledgment

Designated and Named Doctors
Members of the Safeguarding Team

2. Introduction

Bristol, North Somerset and South Gloucestershire Clinical Commissioning Group (BNSSG CCG) is required to seek and provide assurances that activities within all commissioned services meet statutory and national safeguarding standards while demonstrating a model of continuous improvement. This is reflected in local policy and procedure in the BNSSG CCG governance frameworks and safeguarding work programmes.

Protecting children and adults at risk of abuse is a key focus within BNSSG CCG's approach to commissioning, together with a focus on safety, quality and patient experience. Safeguarding within the CCG is underpinned by a performance management culture, contracting systems and processes that will identify and quickly respond to any concerns, in order to achieve the aim of reducing the risk of harm.

The purpose of this report is to provide assurance that the CCG has discharged statutory responsibility to safeguard the welfare of children and adults through working with local partners and national forums, while building on previous programmes of work.

3. Leadership

Following the Woods (2016) recommendations for Local Safeguarding Children Boards, new arrangements for Safeguarding Children were published in the three Local Authority areas of BNSSG and implemented in September 2019. Healthcare services and commissioners are now equal partners with the Police and Local Authorities in ensuring that the statutory requirements for Safeguarding Children are met and that appropriate systems are in place to keep children safe.

Each of the three Local Authorities have taken a different management and operational approach to meeting the recommendations and with that in mind the Safeguarding Team have ensured that the CCG is represented in the large number and different types of groups and committees across the system. The Director of Nursing and Quality represents the CCG on the Executive Committee in all 3 Local Authorities and the Safeguarding Team provide briefings on the key issues and exceptions to inform these committees.

A key priority over the next year will be to ensure that the Safeguarding Arrangements are fully embedded and cover all their statutory responsibilities. These will need to be reviewed to ensure they are fully effective (See sections 6.1 and 6.2).

4. NHS Safeguarding business as usual programme of work

4.1 Safeguarding Children – Child Death Overview Panel (CDOP)

BNSSG CCG is a core partner in the Child Death Overview Process (CDOP) for the South West of England. This is a recently refreshed multiagency partnership arrangement to review all children (under 18's) who are normally resident in our area who have sadly died. The process also supports where required the reviews of children not normally resident in our area but who have also died here.

Key Achievements:

- The funding for 2020/2021 was agreed for the administration of the new CDOP processes
- The deadline was met for commencing the implementation of the new stipulated CDOP arrangements
- A CDOP strategic operational group led by the CCG was set up and is steering, overseeing and evaluating the implementation of the new Child Death Review arrangements.

Top Priorities

- To complete the review the of the new CDOP arrangements by **29th September 2020**

4.2 Safeguarding Children – Female Genital Mutilation (FGM)

Healthcare professionals must report to the police any cases of female genital mutilation (FGM) in girls under 18 that they come across in their work. This duty came into force on 31 October 2015. As part of the safeguarding schedule in their contracts, healthcare providers are required to report to the CCG the number of Female Genital Mutilation (FGM) Mandatory reports completed each quarter.

Key Achievements

- The key information that was required for FGM processes that had been previously shared with Bristol GPs and practice managers was reviewed and subsequently shared with the wider BNSSG GP practices at “Link” GP meetings. This was commensurate with the national drive to improve the FGM recording for GPs and to spread good practice.

Top Priorities

- FGM is one of the topics for the webinars that are being arranged as part of the GP Level 3 training package for 2020-2021.

4.3 Safeguarding Children – Child Sexual Exploitation (CSE)

The CCG is committed to working with communities and partners to raise awareness of child sexual exploitation across the BNSSG system. The Avon and Somerset police have introduced an initiative called “Operation Topaz” throughout the force area following a successful pilot in Bristol. The Operation targets the perpetrators of the exploitation and explores every opportunity to disrupt them at the earliest occasion

Key Achievements

- The Designated Nurse for Looked after Children (LAC) attended Topaz meetings and influenced decisions as the health representative

Top Priorities

- A CSE section will now be reported in the Looked After Children Annual Report
- The Prevention Officer for Child Sexual and Criminal Exploitation from Avon and Somerset Police will deliver webinars to GPs as part of a Level 3 training package that will be offered in 2020-2021
- The Designated Nurse LAC nurse will continue attendance for health across North and South Teams
- The Designated LAC nurse will provide support to health partners across BNSSG

4.4 Safeguarding Adults – Mental Capacity Act (MCA) amendment and Deprivation of Liberty Safeguards (DoLS)

The Mental Capacity (Amendment) Bill was introduced into the House of Lords on 3rd July 2018. This saw the Deprivation of Liberty Safeguards (DoLS) replaced by the Liberty Protection Safeguards (LPS). The new law seeks to protect the liberty of people who do not have the mental capacity to make decisions about their care, and to simplify the DoLS system. This was due to be implemented in October 2020. However, during this reporting period, significant events related to the COVID-19 global and national pandemic have meant that the legislation date has been delayed.

The CCG continued to work closely with MCA and DoLS leads both in health and social care to understand the implications for the delivery of the Liberty Protection Safeguards (LPS) across BNSSG.

Key Achievements

- The CCG impact assessment was completed in November 2019 and presented to the Governing Body (GB) in Jan 2020
- The Safeguarding Team in December 2019 collaborated with Adult's and Children's leads across the system to scope the impact of the new legislation in readiness for implementation in 2020-21

Top Priorities

- To continue ongoing work with Adults and Children's continuing health care commissioners and providers to ensure seamless transition for clients when the legislations change
- To continue to review legislative amendments and assess potential impact and risk
- Continue to work with safeguarding leads from both health and social care to ensure effective delivery of the new legislation across BNSSG.
- To continue to provide regular updates to Quality committee and governing body.

4.5 Safeguarding Adults – Prevent

NHS trusts are bound by duties under the Counter-Terrorism and Security Act 2015 to contribute to the efforts to prevent people being drawn into terrorism ("Prevent" scheme).

The CCG has a responsibility to oversee how the organisations from which it commissions services are complying with the requirements of the National NHS contract, in which "Prevent" is included in Service Condition 32.

CCGs within the counter terrorism priority areas are required to send their Prevent data returns to the National Prevent duty dataset. CCGs in non-priority areas are requested to monitor the Prevent performance activities from providers on a quarterly basis and feed back to NHS England for assurance.

Key Achievements

- Ensured CCG 85% compliance of Prevent e-learning
- A Prevent policy was ratified and approved
- The CCG was represented at 5 early intervention multi-agency (Chanel Panel) meetings designed to safeguard vulnerable individuals from being drawn into extremist or terrorist behaviour
- The safeguarding team have facilitated the BNSSG Prevent Provider Forum in partnership with NHSE
- The CCG was represented on the Prevent Board
- "Wrap" training for was provided for GPs and the CCG's Governing body in line with the Prevent Competency framework
- The CCG worked with the NHSE Regional Prevent Coordinator providing quarterly prevent updates on provider activity across BNSSG

- The CCG distributed updated NHS England Prevent Training Guidance and Resources to all providers

Top Priorities

- As part of the new safeguarding arrangements, the CCG will be building new working relationships with the “Keeping Bristol Safe Partnership” (KBSP) Prevent delivery board.
- Provide ongoing support for the 5 early intervention multi-agency channel cases
- Maintaining links with the NHS England Regional Prevent Coordinator to ensure providers receive up to date resources and information

4.6 Safeguarding Adults – Organisational Abuse and the BNSSG CCG Safeguarding Role

Organisational Abuse can include neglect and poor care practice in an institution or specific care setting such as nursing or residential care home, hospital or care provided in a person’s own home. This may range from one off incidents to ongoing ill treatment. It can take the form of the organisation failing to respond, or to address poor practices which have been brought to their attention.

Key Achievements

- The CCG safeguarding team successfully facilitated and chaired a number of complex multiagency meetings with a large care home provider
- The team continued to be integral members of the CCG Care Home Quality Meetings, CQC Liaison meetings and NHSE Quality Surveillance Group.
- Undertook multiple quality assurance visits to 8 care homes with nursing, and 3 GP practices.
- Supported services to improve their safeguarding and quality outcomes.
- Ran a number of safeguarding workshops at Pressure Injury conferences with partner agencies
- Disseminated information with partner agencies for 31 settings across BNSSG
- Contributed to 21 organisational Section 42 Section enquires

Top Priorities

- Continue to support CCG Care Home Quality Meetings
- Develop relationships with the Organisational Safeguarding Leads in each Local Authorities.
- Support the increased section 42 safeguarding enquires with an emphasis on care homes during the COVID-19 pandemic and post recovery phase.
- Develop links with Primary Care via the LES agreements.
- Continue to plan quality assurance visits during the COVID-19 phase 3 recovery period to support colleagues and partner agencies

5. Safeguarding Training; CCG and Primary Care

5.1 Internal CCG Training

It is essential that BNSSG CCG staff maintain their safeguarding competencies for their individual role and level of contact with children, young people and adults. Safeguarding related training coverage is set at 85% for CCG staff.

Following recommendation made from an internal Safeguarding Adults Audit in June 2019, the CCG staff training achieved 85% compliance in December 2019

Key Achievements

- The Safeguarding Team worked with the communications team to deliver key messages at weekly stand up meetings
- Safeguarding briefings to staff regarding 85% compliance rate were published in the CCG newsletter
- The Safeguarding team worked with the Commissioning Support Unit (CSU), to produce a Directorate level breakdown of safeguarding training compliance to be shared with the Executive Team
- The Team also worked with the Learning and Development manager to scope and develop the Consult OD databases as an accurate data source for all levels of safeguarding training
- In addition the team delivered a number of “Lunch and Learn” safeguarding sessions for commissioners throughout the year to highlight learning from statutory reviews
- A training safeguarding update was delivered to the GB

Top Priorities

- To continue to work on finalising the Levels of safeguarding training required for every post in the CCG as per the Intercollegiate Documents
- Develop Consult OD database as an accurate data source for safeguarding training
- Share learning from statutory reviews with the CCG workforce via briefings and teaching sessions

5.2 Primary Care Training

The Safeguarding Team provides safeguarding adults and children’s training to primary care providers across BNSSG. The purpose of the training programme is to ensure the consistency of training delivery and the competence of clinicians in safeguarding practice.

Key Achievements

- The team contributed to the development of the level 3 and 4 NHS Futures Safeguarding Adults on-line training

- Developed scenario based level 3 safeguarding children and adults training across BNSSG which will provide scope for local learning from any practice reviews or case studies
- The Named GP for Safeguarding Children in Bristol delivered Level 3 Safeguarding Children Training to primary care.
- The Designated Doctors and members of the CCG Safeguarding Team facilitated Level 3 Children training in South Gloucestershire and North Somerset
- The Safeguarding Adults Team delivered 26 face to face level 3 training events to GP Practices throughout BNSSG
- The Safeguarding Adults Team successfully trained 433 registered practitioners, including locum GPs and out of hours practitioners.

Top Priorities

- Plan a training programme that can be used across BNSSG in line with the Safeguarding Intercollegiate Document
- In collaboration with primary Care the team will be revising the training needs for Primary Care practitioners
- Whilst face to face sessions currently cannot take place due to COVID-19, the team are planning new ways to deliver virtual training and digital safeguarding online consultations for Primary Care

6. Multi-Agency Partnership Working

6.1. Safeguarding Arrangements

Multiagency partnership working; Children Board and sub group

As outlined earlier, the new safeguarding children arrangements were implemented in September 2019 and the CCG became an equal partner alongside the Local Authority and the Police in ensuring there are effective safeguarding arrangements in place for children.

Key Achievements

- The new arrangements were published in June 2019 and were fully implemented by September 2019
- In all three areas of BNSSG the new arrangements are in place and are progressing well
- The CCG is represented at the Avon and Somerset Strategic Safeguarding Partnership (ASSSP) by the Director of Nursing and Quality
- A CDOP strategic operational group led by the CCG is overseeing the implementation of the new Child Death Review process
- Funding was agreed for the Child Death Review process

Top Priorities

- Ensure that the Safeguarding Arrangements are fully embedded and cover all their statutory responsibilities. These will need to be reviewed mid-year to ensure they are effective

6.2 Safeguarding Adults

In light of the Safeguarding Arrangements the CCG continues to be a statutory partner on two Local Safeguarding Adults Boards (LSABs) and one Keeping Bristol Safe Partnerships (KBSP). The Safeguarding Adults Team is also members of these meetings.

Key Achievements

- The team undertook and led on quarterly multiagency safeguarding adults quality assurance audits in South Gloucestershire and North Somerset
- Shared the learning from a published Safeguarding Adults Review (SAR) in October 2019 with the CCG commissioners, quality and transformation directorates
- Presented Learning outcomes to the Quality Committee
- Worked with health providers to produce health data for the 3 LSABs
- Continued to ensure that there was CCG membership and attendance at all the 3 LSABs sub-group meetings and Task and Finish groups
- Participated in the multiagency Stop Adult Abuse week conference June 2019
- Delivered a 2 safeguarding day drop-in work shop for CCG staff during stop adult abuse awareness week in June 2019

Disseminating of the learning briefs derived from the quality assurance audits and SARs through the following:

- Safeguarding adult's board and its members.
- Safeguarding news letters to GPs and Safeguarding Lead.
- Training for CCG and GP and primary care staff.

Top Priorities

- The CCG will continue to work with North Somerset and South Gloucestershire SABs to work through their strategic plans
- Prepare for working with the new safeguarding arrangements in Bristol
- Develop and embed the Making Safeguarding Personal (MSP) agenda within the CCG by working with commissioners to ensure that MSP is included in the procurement processes. In addition to ensure MSP is included in the Safeguarding and Quality Strategy documents.

6.3 Multi-agency Risk Assessment Conferences (MARAC)

The funding for MARACs nationally ceased in March 2019 and across BNSSG the MARAC process has taken different measures in order to accommodate the changes. In this reporting year, the three community safety partnerships have continued to work with multiagency partners to look at ways of creative working.

Bristol

In Bristol, a multi-agency steering group has run a MASH (Multi Agency Safeguarding Hub) to discuss cases only where children are involved. Adults without children will through the MARAC process. In January 2020, there have been a number of changes.

- A CCG representative is a member of the MARAC Steering Group
- Safer Bristol has extended funding for a MARAC coordinator until September 2020
- MARAC meetings are now held weekly with a limited number of cases. The CCG continue to provide information from primary care
- Victims are being managed through the (Multi-Agency Safeguarding Hub) MASH process
- MARAC cases where children are involved are going through the normal MARAC process
- The plan is to review the process in due course

North Somerset

- North Somerset Community Partnerships have taken the responsibility for the administration and funding of the MARAC process in North Somerset until April 2020
- The effectiveness of MARAC and the potential overlap with the One Front Door process will be reviewed to aid in future planning for multi-agency responses to domestic abuse
- Since February 2020, Sirona CIC has been providing health representation at MARAC meetings and acts as a link with local GPs

South Gloucestershire

- In South Gloucestershire Next Link Iris worker represents GPs at the MARAC meetings. Next Link practitioners are responsible for contacting GPs to request information and will then feedback any updates and actions direct to the GP.

Top Priorities

- Work with community safety partnerships in reviewing the MARACs strategic plan across BNSSG in 2020-2021
- Establish the role of the CCG contribution to Identification and Referral to Improve Safety (IRIS)

6.4 Multiagency Public Protection Arrangements (MAPPA)

Multi-agency public protection arrangements are in place to ensure the successful management of violent and sexual offenders. The Responsible Authorities for MAPPA are the Police, Prison Service & National Probation Service. They have a duty to ensure that the risks posed by specified sexual and violent offenders are assessed and managed appropriately. Agencies mandated under a duty to Co-operate to support MAPPA include Health, Social Care, Housing, and DWP & Home Office Immigration Enforcement.

Key Achievements

- The CCG is a member of the MAPPA strategic Board and has contributed in the dissemination of information to Primary Care
- The Safeguarding Adults Team has joined the MAPPA training subgroup
- The Adult Safeguarding Team continues to raise MAPPA awareness and knowledge with GP's and practice staff as part of the level 3 Adult safeguarding training

Top Priorities

- To continue to raise awareness for GPs in primary care regarding their role under duty to cooperate in MAPPA cases.

6.5 Anti-Slavery Partnerships (ASP)

The vision of the Anti-Slavery Partnership (ASP) is the eradication of human trafficking and slavery in the BNSSG area and further afield. The ASP strives for a community wherein awareness of all forms of human trafficking and modern slavery is commonplace and that across all sectors, people work collectively and steadfastly to eradicate its existence in our community, and support victims.

The purpose of the ASP is to support and enable the discovery of and response to incidents of human trafficking, slavery and exploitation through a victim-centred, multi-disciplinary and collaborative community effort.

Key Achievements

- During Stop Adult abuse week the safeguarding service delivered a 2-day work shop on modern slavery
- Delivered modern slavery training to the GB and GPs throughout 2019/20
- Worked collaboratively in partnership with partners to disseminate awareness initiatives
- Updated information from "Unseen" the modern slavery charity and disseminated to GPs and safeguarding professionals through the CCG Safeguarding News Letters.

Top Priorities

- Continue to work with the ASP to ensure that life experience training and awareness raising continue to be available to commissioners and primary care staff.

7. Statutory Reviews

The CCG are notified of any Serious Incident that may potentially be a Serious Case Review, Safeguarding Adults Review or a Domestic Homicide Review. The CCG Accountable Officer, the Safeguarding Executive Lead, the Medical Director and the NHSE Regional Safeguarding Executive and Lead are also notified and are kept informed of the process and outcomes

7.1 Child Safeguarding Practice Review (CSPR)

In the last year there have been 12 safeguarding incidents considered by the safeguarding partnerships across BNSSG, two of which progressed to Child Safeguarding Practice Reviews. There was an increase of knife crime across BNSSG, a Serious Youth Violence Audit took place in Bristol and a thematic review is being undertaken looking at peer-on-peer abuse and child criminal exploitation.

Key Achievements

- The CCG maintained core membership of all the Child Safeguarding Review subgroups across BNSSG
- Case studies taken from local safeguarding reviews were used as part of the Level 3 GP training

Top Priorities

- To update, review and seek assurance of implementation of the action plans from all safeguarding reviews during 2019-2020
- To formulate and implement the combined action plan from the 2 South Gloucestershire Serious Case reviews
- To develop a review tracker
- To disseminate learning from reviews to the CCG and Primary Care workforce and develop a learning assurance framework to ensure learning is implemented where appropriate

7.2 Safeguarding Adults Review (SAR)

A Safeguarding Adult Review is a multi-agency process that considers whether or not serious harm experienced by an adult or group of adults at risk of abuse or neglect, could have been

predicted or prevented. The CCG has been working in partnership with other agencies in undertaking 5 Safeguarding Adults Reviews.

Key Achievements

- The team continued to monitor the actions and recommendations from published SAR 2018/19 through the multiagency Safeguarding Adult Boards sub groups
- Launched the CCG Safeguarding Champions scheme in June 2019
- Continued to ensure that learning has been disseminated to commissioners and GPs through training and learning events, sharing the publication briefing for practitioners and updating policies

Top Priorities

- Implement matrix working across directorate to share the learning and recommendations from the SAR
- Development a SAR action log, tracker and learning assurance framework
- The development of a template for quality assurance visits

7.3 Domestic Homicide Review (DHR)

In the last year, BNSSG CCG has been working in partnership with other agencies in undertaking 11 Domestic Homicide Reviews, which included 4 Suicides and 2 joint DHR/SAR

Key Achievements

- Participated in the February 2020 publication of Becky DHR(9) and Johnathan(10)
- Produced a detailed report for Quality Committee and Governing body.
- Provided regular quarterly updates to the Safeguarding Governance group, Quality Committee and NHSE
- Developed an action plan based on DHRs recommendations prior to publication
- Disseminated key recommendations and actions for Primary care and the CCG through the GP bulletin and safeguarding newsletters
- Disseminated shared learning through safeguarding training updates

Top Priorities

- Continue to provide strategic membership and health input to the Domestic Abuse and Sexual Violence Strategy Groups led by the 3 Community Safety Partnerships across BNSSG.
- Work with providers to ensure that DHR recommendations are actioned through quality assurance meetings.
- Develop a robust DHR tracker

8. Audit Activity

Safeguarding Children Audit

The Safeguarding team are committed to a full audit and assurance framework, which is highlighted in the 2020-21 programmes of work and will continue to support multi-agency audits and inspection preparation

Key Achievements

- The CCG contributed to Joint Health and Social Care Audits with NHS 111 and out of hours services, the ambulance service and Midwifery services looking at the quality of referrals into Social Care. Actions from these audits have been implemented by the providers.
- The CCG participates in the Multi Agency Exploitation audits in South Gloucestershire
- A Section 11 Audit was submitted to South Gloucestershire Partnership Board
- The CCG took part in a focus group evaluation of the impact of Joint Targeted Area Inspections (JTAs).
- The CCG has lead on multiagency quality assurance audits for adults in South Glos and North Somerset.

Top Priorities

- To continue with the multi-agency quality assurance audits across Bristol, North Somerset and South Gloucestershire
- To develop a pro-forma for reviewing the quality of health data submitted for rapid reviews

9. Work Plan 2019-20

The Annual Report reflects the work undertaken by the Safeguarding Team. The Safeguarding Children's Work plan is 90% and the Safeguarding Adults is 90% complete during the reporting period 2018/19.

10. Next steps 2020-2021

The CCG Safeguarding Team will continue to work collaboratively with all Health and Social Care partner agencies and have prioritised the following for the next year's work programme (partly in response to COVID-19):

- Adult and Children Safeguarding work recovery from COVID-19
- A focus on domestic abuse
- A focus on care homes
- Seeking assurance that learning has been implemented from DHR, CSPR and SAR

- Ongoing involvement with the development of safeguarding arrangements for children and adults
- Continuation of the successful training programme
- Continued involvement with the ongoing LPS work

Summary of themes for the Safeguarding Children and Adults Programme of work.2020-2021

Objectives	Responsible Owner	Actions	Timescales
Safeguarding recovery from COVID-19	Head of Safeguarding Adults & Children	Working on the restoration of business as usual to include: Raising the awareness of the effects of lock down on children and adults at risk of abuse and neglect.	Dec 2020
NHSE Multi-agency COVID-19 Safeguarding and Surge Recovery plan	Head of Safeguarding Adults & Children	Working with Multi-agency partners and Commissioners forward planning	Dec 2020
Domestic Abuse	Head of Safeguarding Adults & Children	Domestic Abuse Partnership working	March 2021
		Raising the awareness of the effects of lock down on children and adults at risk of domestic abuse.	June 2020 Complete
Statutory Reviews	Head of Safeguarding Adults & Children	Implement processes for Statutory Reviews	Dec 2020
		Implement Learning from Reviews for Commissioners	Dec 2020
		Assurance monitoring	March 2021
Safeguarding New Partnership Arrangements	Head of Safeguarding Adults & Children	Ensure that safeguarding arrangements are fully embedded to cover all statutory responsibilities	March 2021
Liberty Protection Safeguards	Head of Safeguarding Adults & Children	Ensure effective delivery of the new legislation across BNSSG partnerships	March 2021
Training	Head of Safeguarding Adults & Children	Review all safeguarding training packages, to include COVID-19. Redesign the delivery of training from face to face to a virtual platform. Update blended Training options, (level 3&4)	March 2021
Care Homes, (Organisational Safeguarding)	Head of Safeguarding Adults & Children	To work with CHC, Commissioners, Local Authority	Dec 2020

Governing Body
1st September 2020

Prevent	Head of Safeguarding Adults & Children	Support providers whose Prevent agenda has been impacted by COVID-19	September 2020
		Develop links with NHSE Prevent Co-ordinator	September 2020
		Raise awareness of the increased risk to racialisation during lock down for children young people and adults.	July 2020 Complete

11. Glossary

ASP	Anti-Slavery Partnership
AWP	Avon and Wiltshire Mental Health Partnership NHS Trust
BaNES	Bath and North East Somerset
BNSSG	Bristol, North Somerset and South Gloucestershire
CAMHS	Child and Adolescent Mental Health Service
CCHP	Community Children's Health Partnership
CDOP	Child Death Overview Panel
CHANEL Panel	Channel is an early intervention multi-agency panel designed to safeguard vulnerable individuals from being drawn into extremist or terrorist behaviour.
CLA	Children Looked After
CP-IS	Child Protection Information System
CSE	Child Sexual Exploitation
CSPR	Child Safeguarding Practice Review
FfE	Department of Education
DHR	Domestic Homicide Review
DoLS	Deprivation of Liberty Safeguards
DWP	Department of work and Pensions
FGM	Female Genital Mutilation
FHNA	Family Health Needs Assessment
FNP	Family Nurse Practitioners
GP	General Practitioner
HV	Health Visitors
JTAI	Joint Targeted Area Inspection
ILAC	Inspection of Local Authority Children's Services
LD	Learning Development
LeDeR	Learning Disabilities Mortality Review
LPS	Liberty Protection Safeguards
LSCB	Local Safeguarding Children Board
MAPPA	Multi-agency public protection arrangements
MARAC	Multi- Agency Risk Assessment Conferences
MCA	Mental Capacity Act
NBT	North Bristol Trust
NSCP	North Somerset Community Partnership
NRM	National Referral Mechanism
REMEDY	Remedy is a referral support tool for GPs
ROADS	Recovery Orientated Alcohol and Drugs Service
SAR	Safeguarding Adult Review
SCR	Serious Case Review

SHN	School Health Nurse
SWAST	South Western Ambulance Service NHS Foundation Trust
UHB	University Hospitals Bristol NHS Foundation Trust
Unseen	National modern Slavery charity
WRAP	Workshop to Raise Awareness of Prevent

Safeguarding information

What to do if you have concerns about the safety of a child or a vulnerable adult

If you have an immediate concern

If you have immediate concerns that an adult with care and support needs or a child is being abused or neglected, call the Police on 999. If it isn't an emergency but you need help fast, call the Police on 101.

Reporting a concern

Safeguarding boards are made up of local authorities and partner organisations, such as police, to oversee and coordinate local safeguarding work. This includes local safeguarding arrangements, act to help and protect children and vulnerable adults.

Find out more about your local safeguarding board, including how to report concerns:

- Keeping Bristol Safe Partnerships <https://bristolsafeguarding.org/>
- North Somerset Safeguarding Board <https://www.northsomersetsafeguarding.co.uk/>
- South Gloucestershire Safeguarding Board <http://sites.southglos.gov.uk/safeguarding/>