

BNSSG CCG Governing Body Meeting

Date: Tuesday 3rd December 2019

Time: 1.30pm

Location: Clevedon Hall, Elton Road, Clevedon, North Somerset, BS21 7RQ

Agenda Number :	8.1
Title:	BNSSG Quality and Performance report
Purpose: Discussion	
Key Points for Discussion:	
<ul style="list-style-type: none"> Overall, BNSSG Trusts' 4hr A&E performance dropped to 81.2% in September, remaining better than the national average for Type 1 EDs of 77%. A single BNSSG performance recovery plan is in place. System partners provide fortnightly progress updates on high impact actions, with exceptions reported to the Urgent Care Oversight Board. For planned admissions, the total waiting list size for the BNSSG population increased again in September and performance continues to be worse than trajectory, driven by reductions in workforce capacity rather than increases in demand. BNSSG was ranked 78th out of 177 CCGs nationally (77th in August). Patients waiting over 52 weeks for planned treatment worsened from 15 to 19 in September and failed the trajectory of 3. This continues to be mainly driven by waits at NBT (12 breaches). BNSSG's commitment to eliminate these long waits has been compromised by late inter-provider transfers and patient choice. A revised trajectory has been produced to achieve zero by Q4 19/20 although this is considered to be high risk due to the nature of the specialties involved and the high likelihood of patient choice breaches. 62 day referral to treatment time for BNSSG cancer patients worsened in September, failing the monthly trajectory and the 85% national standard. All three trusts failed the national standard and their monthly trajectory. 2 week wait performance improved slightly for the BNSSG population but failed the 93% national standard and monthly trajectory. This continues to be driven by underperformance in the skin specialty at NBT, where there has been significant growth in demand, in common with other health communities regionally, and underperformance at WAHT for lower GI specialty and UHB for skin specialty. For the year to date at September, total referrals, outpatient activity and planned admissions are above plan and an increase on the same period last year. Non-elective activity is below plan, but an increase on the same period last year. A&E attendances are above plan and an increase on the same period last year. 	
Recommendations:	To note the performance position of the CCG and that of our key providers, including the risks, mitigating actions and responsibilities as appropriate.

Previously Considered By and feedback :	Quality Committee
Management of Declared Interest:	None
Risk and Assurance:	Key risks and mitigations in relation to each of the performance standards are noted within the report. Improvement trajectories and contractual notices in place where these are warranted reflecting the level or duration of underperformance. Where appropriate further detail of the intervention and responsibilities for these are included in the commentary of the report. The improvement plans and contractual sanctions are managed through the appropriate governance route for that work area.
Financial / Resource Implications:	Note the impact of below activity plan performance for acute providers and negative impact of 52 week breaches which incur fines for provider and commissioner.
Legal, Policy and Regulatory Requirements:	None
How does this reduce Health Inequalities:	Not applicable
How does this impact on Equality & diversity	Not applicable
Patient and Public Involvement:	Not applicable
Communications and Engagement:	Report is provided in open Governing Body and is therefore available on the CCG website
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Sponsoring Director / Clinical Lead / Lay Member:	Lisa Manson, Director of Commissioning

Glossary of terms and abbreviations

BNSSG	Bristol, North Somerset & South Gloucestershire
NBT	North Bristol NHS Trust
UHB	University Hospitals Bristol NHS Foundation Trust
WAHT	Weston Area Health Trust