

# BNSSG CCG Governing Body Meeting

**Date:** Tuesday 5<sup>th</sup> November 2019

**Time:** 1.30pm

**Location:** The Vassall Centre, Gill Avenue, Downend, Bristol, BS16 2QQ

<b>Agenda Number :</b>	<b>6.2</b>
<b>Title:</b>	Adult Mental Health Contract Review
<b>Purpose: For Information</b>	
<b>Key Points for Discussion:</b>	
<p>This paper summarises the process that the CCG is undertaking to review all adult mental health contracts in BNSSG. The work includes reviewing key performance indicators and gathering a wide range of stakeholder feedback about mental health services currently commissioned by the CCG. The next steps will be for the CCG to review the findings and make recommendations for contracted services.</p>	
<b>Recommendations:</b>	To note that the CCG is undertaking a review of all adult mental health contracts, with the exclusion of those which have been procured during 2019.
<b>Previously Considered By and feedback :</b>	<ul style="list-style-type: none"> <li>• An initial discussion on the Adult Mental Health Review was held on 9<sup>th</sup> May 2019 at Commissioning Executive.</li> <li>• A summary presentation of the findings, to date, on the Adult Mental Health Contract Review was presented to Commissioning Executive on the 12<sup>th</sup> September 2019.</li> <li>• A paper was presented to Strategic Finance Committee on the 27<sup>th</sup> September 2019 on initial findings.</li> <li>• A summary presentation of the draft findings, to date, on the Adult Mental Health Contract Review has been presented to Commissioning Executive and Governing Body combined Seminar on the 1<sup>st</sup> October 2019 and to Commissioning Executive on the 10<sup>th</sup> October.</li> </ul>
<b>Management of Declared Interest:</b>	Conflict of Interests forms were completed by all members of the review group and managed appropriately.

<b>Risk and Assurance:</b>	There are no risk implications of this paper which summarises the work undertaken to complete the Adult Mental Health Contract Review.
<b>Financial / Resource Implications:</b>	There are no financial/resource implications of this paper which summarises the work undertaken to draft the Adult Mental Health Contract Review.
<b>Legal, Policy and Regulatory Requirements:</b>	There are no legal implications of this paper which summarises the work undertaken to draft the Adult Mental health Contract Review.
<b>How does this reduce Health Inequalities:</b>	A full Quality and Equality Impact Assessment will need to be completed, as appropriate, before implementing any service re-design, or service change.
<b>How does this impact on Equality &amp; diversity</b>	A full Quality and Equality Impact Assessment will need to be completed, as appropriate, before implementing any service re-design, or service change.
<b>Patient and Public Involvement:</b>	The review process included lived experience representatives on the steering group and this would continue into service re-design.
<b>Communications and Engagement:</b>	The review process included discussions with wider stakeholders such as the Local Authorities and GPs and this would continue into service re-design.
<b>Author(s):</b>	Julia Chappell, Senior Contract Manager MH & LD Emma Moody, Head of Contracts, MH & LD
<b>Sponsoring Director / Clinical Lead / Lay Member:</b>	Lisa Manson, Director of Commissioning

## Agenda item: 6.2

### Report title: Adult Mental Health Contract Review

#### 1. Background

BNSSG CCG is in a position where a number of contracts within the Bristol area have previously been procured (through the Bristol Mental Health programme) in isolation of North Somerset and South Gloucestershire CCGs. Bristol CCG tested the market and awarded contracts to multiple Providers – awarding to different organisations and moving away from one Provider (in this case AWP) providing services to the whole of the pathway. In comparison South Gloucestershire and North Somerset CCGs did not market test their services and continued to have AWP providing the vast majority of the services. This, coupled with varying levels of investment in predecessor organisations, has meant that there is inconsistency in the type and level of services commissioned across BNSSG at present.

As BNSSG CCG we recognise that there is now a fragmented pathway for patients across the area, with different organisations providing services in different ways. We know that we need to modernise, rationalise and develop services and that we need to do this at pace.

Contracts procured under the Bristol Mental Health programme have been extended until September 2021 the maximum extension that is permitted under the contract terms. Alongside this, all historic voluntary sector contracts were also extended for a period of 12 months and are set expire 31<sup>st</sup> March 2020.

#### 2. Purpose of the Review

The purpose of the Adult Mental Health Contract Review is to;

- Provide an overarching assessment of the current performance and outcomes of all adult mental health contracts across BNSSG; including both those formerly market tested under the 'Bristol Mental Health' commissioning exercise and statutory and voluntary sector services which have never been market tested.
- Identify where there are gaps in knowledge and understanding of services.
- Make recommendations on the CCGs next steps for adult mental health contracts
- Aligned with the CCG's Mental Health Strategy, make initial suggestions on priority areas for service re-design or service change and, where appropriate, the form that this should take.

#### 3. Scope of the Review

The following services are out of scope of this review:

- Child and Adolescent Mental Health Services (CAMHS).
- Learning Disability Services, as a separate piece of work is underway to develop a Learning Disability Strategy

- Recently procured services: Sexual Violence Therapies Service, Improving Access to Psychological Therapies (IAPT) and the Weston Crisis Café.

The next steps from the review will consider;

- Where these services will align to the future model of care
- The learning from recent procurements
- The impact of services on the wider system

#### **4. Review Process**

All effected providers were written to in June 2019 to confirm that the review was taking place and to offer the opportunity to provide any supplementary information which would support the review process.

A review group was established to govern the information gathering and drafting stage of the review. This review group included MH Contracting, MH transformation, Business Insights, Quality, Performance Improvement, Communications and Engagement and Clinical Effectiveness representatives from the CCG, as well as lived experience representatives.

The review was compiled using:

- A Business Insights and Contracting review of current performance indicators.
- A survey monkey issued to people with lived experience of services
- Two engagement events completed with people with lived experience and voluntary sector providers
- A 'post card' issued to wider professionals including GPs and Local Authorities and people with lived experience, allowing them to provide feedback about specific services without having to complete the full survey monkey
- Feedback from direct discussions with senior Local Authority representatives
- Feedback from presentations to GP locality wide forums
- Commissioner intelligence

To date, an initial discussion about the process and scope of the review has occurred at the following -

- An initial discussion on the Adult Mental Health Review was held on 9<sup>th</sup> May 2019 at Commissioning Executive.
- A summary presentation of the findings, to date, on the Adult Mental Health Contract Review was presented to Commissioning Executive on the 12<sup>th</sup> September 2019.
- A paper was presented to Strategic Finance Committee on the 27<sup>th</sup> September 2019 on initial findings.
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## **5. Financial resource implications**

There are no financial implications of this paper which summarises the work undertaken to draft the Adult Mental Health Contract Review.

## **6. Legal implications**

There are no legal implications of this paper which summarises the work undertaken to complete the Adult Mental health Contract Review.

## **7. Risk implications**

There are no risk implications of this paper which summarises the work undertaken to complete the Adult Mental health Contract Review.

## **8. Implications for health inequalities**

A full Quality and Equality Impact Assessment will need to be completed, as appropriate, before implementing any service re-design or service change.

## **9. Implications for equalities (Black and Other Minority Ethnic/Disability/Age Issues)**

A full Quality and Equality Impact Assessment will need to be completed, as appropriate, before implementing any service re-design or service change.

## **10. Consultation and Communication including Public Involvement**

As described above under section 4 review process, this programme of work has included engagement with wider stakeholders such as the Local Authorities and GPs as well as significant co-production with people with live experience and this would continue into service re-design.

## **11. Recommendations**

It is recommended that it is noted that the CCG is undertaking a full review of all contracted adult mental health services, acknowledging the exclusion of services that have recently been procured.

**Report Author:** Julia Chappell, Senior Contract Manager MH & LD  
Emma Moody, Head of Contracts, MH & LD

**Report Sponsor:** Lisa Manson, Director of Commissioning

**Appendices: none**