

BNSSG CCG Governing Body Meeting

Date: Tuesday 6th April 2021

Time: 14.00pm

The meeting will be accessible to members of the public. Please see our website for more details.

Agenda Number :	7.2
Title:	Bristol, North Somerset & South Gloucestershire Clinical Commissioning Group Combined Adults and Children Safeguarding report- Quarter 3
Purpose:	For Information
Key Points for Discussion:	Trends, workstream updates and training compliance data/position
<p>The Combined Adults and Children Safeguarding Report for Quarter 3 provides an overview of emerging trends, key workstream and statutory review updates and safeguarding training compliance in Quarter 3 (2020-21).</p> <p>This report is being presented to the governing body for information and to provide a position on training compliance and next steps to address improved performance both with health providers and internally within the CCG.</p> <p>Emerging Trends</p> <p>There have been 5 incidents of undisclosed pregnancies since Covid 19 within the BNSSG system. Numbers of undisclosed pregnancies are not recorded routinely in systems, however following conversations with other systems both regionally and nationally this is not a trend being seen in many other areas other than the Midlands. There are various actions underway by the CCG and key system partners for example; Public Health England and Local authority to explore opportunities for free pregnancy tests within Bristol.</p>	

Key workstream updates:

- Awaiting national Code of Practice for Liberty Protection Safeguards legislative changes, however regional group now in place offering opportunities for regional collaboration with the other 6 ICS systems in the South West and key partners including Health Education England who will be leading on the health e-learning training package for this workstream.
- Domestic Abuse Bill currently at second reading stage at House of Lords, likely to receive Royal Assent in the Summer 2021. Statutory Guidance to support this new legislation will expect health systems/services to recognise and identify cases of domestic abuse and signpost to specialist support services.
- A new project to commence in April 2021 aims to change and disrupt the behaviour of perpetrators of domestic abuse. This will be a pilot in South Gloucestershire only and is funded by Avon and Somerset Constabulary. The CCG Safeguarding team will support the Steering Group in terms of strategic implementation and evaluation. Primary care colleagues have also been made aware of this project in order to encourage referrals.
- Organisational Safeguarding- CCG Safeguarding team currently supporting a number of Care Homes/individual complex cases where there are safeguarding concerns. The team adopt a multi-disciplinary approach to this work- working closely with colleagues from the Local authority and CQC.

Statutory Reviews

The CCG are notified of any Serious Incident that may potentially be a Child Safeguarding Practice Review, Safeguarding Adults Review or a Domestic Homicide Review. The CCG Accountable Officer, the Safeguarding Executive Lead, the Medical Director and the NHSE Regional Safeguarding Executive and lead are also notified and are kept informed of the process and outcomes.

During Quarter 3, there were no DHRs or SARs that were closed. As at 16th March 2021 there were a total of 13 open SARs/DHRs all of which at different stages of the process and in Bristol.

There were no new Rapid Reviews during Quarter 3 nor were any reviews closed in this reporting period. As at 16th March 2021 there were 17 Children Safeguarding Reviews open across the BNSSG area (this includes Rapid reviews, Learning reviews and Child Safeguarding Practice Reviews).

CCG safeguarding training compliance

It is essential that BNSSG CCG staff maintain their safeguarding competencies for their individual role and level of contact with children, young people and adults. Safeguarding Training compliance standard is set at 85%. As at end of Quarter 3 (Dec 2020) the CCG performance was at 77% and 78% respectively for both Safeguarding Children and Safeguarding Adults training.



Actions are underway to ensure that compliance is met by end of Quarter 1 (2021-22) including a Line managers briefing detailing their responsibility to ensure that their direct reports are up to date with all statutory and mandatory training as part of the appraisal conversation.

Provider safeguarding training compliance

It is part of the NHS Standard Contract for providers to inform the CCG on a quarterly basis what their safeguarding training compliance is by month. Since the Covid-19 pandemic began, training has been affected due to capacity of staff. Work is underway with quality and commissioning colleagues to agree a realistic trajectory to meet the minimum 85% training compliance standard during 2021/22.

Recommendations:	For the governing body to: <ul style="list-style-type: none"> Note the Combined Adults and Children Safeguarding Quarter 3 report.
Previously Considered By and feedback :	The Safeguarding Governance Group Quality Committee- where it was noted to have included some useful summary points. The next quarterly report will aim to be less descriptive and more analytical of the team's involvement in helping to safeguard individuals, families and communities in BNSSG from harm.
Management of Declared Interest:	There are no declarations of interest identified in this report
Risk and Assurance:	The Safeguarding arrangements and the capacity to meet the demands from the 3 local authorities that the CCG is represented at a large number of different types of meetings, groups and committees and the work generated from these. Assurance will be through monthly and quarterly reporting to Quality Committee, however a focus on developing a Learning Assurance Framework will underpin this.
Financial / Resource Implications:	There are no direct financial implications arising from the work of the safeguarding team. However an external audit was conducted in February 2021 which has highlighted a number of gaps in capacity of statutory roles of the CCG safeguarding team as per national Intercollegiate Documents which are endorsed by a number of Royal Colleges. Team Capacity is being reviewed during Q1 (2021-22)
Legal, Policy and Regulatory Requirements:	Whilst this report focuses on Quarter 3 (2020-21), there are a number of references to the current and latest position as at March 2021. This report also recognises that there are a number of



	legislative changes ahead with MCA/LPS and the Domestic Abuse Bill which will have an impact on the work of the CCG Safeguarding team and wider.
How does this reduce Health Inequalities:	This report identifies the work of protecting children, young people and adults at risk of abuse and neglect. Safeguarding within BNSSG CCG is underpinned by a performance management culture, contracting systems and processes that aim to reduce the risk of harm, and to identify and quickly respond to any concerns universally and in at risk groups.
How does this impact on Equality & diversity	There are no implications for equalities outlined in the Annual Report.
Patient and Public Involvement:	There are no implications for public involvement outlined in the Annual Report.
Communications and Engagement:	There are no implications for public involvement outlined in the Annual Report.
Author:	Faye Kamara, Head of Safeguarding
Sponsoring Director / Clinical Lead / Lay Member:	Rosi Shepherd, Director of Nursing and Quality

Title: **Safeguarding Children and Adults - Progress Report Q3**

Purpose of paper: BNSSG CCG has a statutory responsibility for ensuring that the organisations from which they commission services provide a safe system that safeguard adults, young people and children at risk of abuse or neglect. Across BNSSG, the CCG continue to work effectively through strategic and multi-agency arrangements with partner agencies.

For Approval/ Decision	For Review	Receive for assurance	Receive for information
		✓	✓
<p>Safeguarding and COVID-19 Current Risks</p>	<p>The CCG safeguarding team has continued to fulfil its statutory duties and responsibilities in relation to Safeguarding Children, Young People and Adults.</p> <p>In working closely with its statutory multiagency partnerships, provider organisations, services and the wider system a number of safeguarding concerns have been highlighted during the Covid 19 national pandemic:</p> <ul style="list-style-type: none"> • The BNSSG CCG Safeguarding team advise that there has been an emerging trend of undisclosed pregnancies since Covid 19. To date there have been two Rapid Reviews undertaken relating to undisclosed pregnancies in the BNSSG area since the Covid 19 pandemic began. A response at a local level has been instigated including multi-agency discussions through these Rapid Review processes. This situation will continue to be monitored locally for additional themes and to disseminate learning. The CCG Safeguarding team continues to be part of conversations with Bristol City Council regarding sexual health services and Termination pills by post during covid-19 to forge any links between these areas of work. • The CCG safeguarding team continue to work closely with their multiagency partners to provide support and advice to mitigate the impact of mental ill health in safeguarding issues. This has included significant work in working with Primary Care to encourage vulnerable groups such as BAME to take up covid -19 vaccinations and in raising awareness of the specific mental health needs of Looked after children. • All Domestic Abuse support agencies across BNSSG have reported a significant increase in referrals and complexity which are having a significant impact on case management. • The CCG will continue to work with its partners in attending the established Domestic abuse multiagency strategy groups. To ensure 		



	<p>that health contributes, as a partner, in the Three Local Authorities (LA) domestic abuse strategies in alignment with the awaited Domestic Abuse Bill (2020).</p>
<p>Safeguarding and COVID 19</p> <p>Actions</p>	<p>The CCG Safeguarding Children Young people and Adults teams have continued to fulfil their statutory duties in completing business as usual on the work streams named below. These will be reported on by exception only.</p> <ul style="list-style-type: none"> • Continued to attend safeguarding partners and multi-agency systems response meetings and additional meetings that have been established during Covid- 19 for specific focus on emerging themes or where a rapid response is required. • The Statutory Processes for both adults and children safeguarding have all continued using virtual online forums to complete all organisational safeguarding meetings related to Covid-19 outbreaks in care settings and commissioning of statutory safeguarding reviews. • Facilitated dialogues between the local authority safeguarding and Primary Care regarding a number of self-neglect cases in the community. • Continued to work with other CCG Safeguarding Leads across the UK through National and Regional networks to identify Covid-19 safeguarding emerging trends and compare these within BNSSG. This has enabled informing local safeguarding practice and has included the provision of GAMCARE training on the significant impact of Gambling for young people and adults. • Provided regular quarterly safeguarding assurance updates to NHSE.
<p>Complex Care</p> <p>Organisational safeguarding</p>	<p>The safeguarding team is supporting the complex case manager with two s42 safeguarding cases. A section 42 requires that each Local authority must make enquiries or cause others to do so, if it believes an adult is experiencing, or is at risk of abuse or neglect.</p> <p>In BNSSG a number of safeguarding concerns relating to care homes continue to be reported. Covid -19 has resulted in rapid changes to service delivery across the wider health and social care system. This has included the vital requirement for increased admission of patients to care and residential homes and a focus on informing the care and support needs that</p>



<p>Emerging Themes</p> <p>Ongoing support from the CCG</p>	<p>residents and the staff receive. To date there are currently 20 organisational safeguarding reviews open to the relevant Local authorities across BNSSG which are illustrating the following themes;</p> <ul style="list-style-type: none"> • Care home staff needing to self-isolate due to Covid -19 leading to an increase in agency staff • Care home staff non-complaint with mandatory training • Supporting the required quality improvement and addressing safeguarding requirements in Care homes remains a key focus for the CCG safeguarding team in partnership with Local Authority and Primary Care colleagues. • The CCG Safeguarding adult team continue to attend care home multiagency response meetings. • Continue to attend CQC care home liaison meetings with partners across BNSSG. • The CCG safeguarding team work in collaboration with multidisciplinary partners to resolve issues where challenges remain in accessing care homes, to establish an accurate picture of all concerns raised.
<p>Liberty Protection Safeguards (LPS) Actions</p>	<p>The Implementation of LPS legislation is deferred until April 2022. Codes of Practice and standards are awaited and expected in Spring 2021. Parliament has advised that some provisions, covering new roles and training will come into force ahead April 2022.</p> <ul style="list-style-type: none"> • A South West Regional focus group has been established by NHSE/I colleagues and there is representation from BNSSG CCG and across the Region. The aim of the focus group will be to monitor and oversee the implementation of the Liberty Protection Safeguards, sharing best practice in how each system prepares for this transformational change. • This new group will also work in partnership with health bodies, Local Authorities and ICSs to identify Regional consistencies in implementation of the LPS wherever possible.
<p>MARAC</p>	<ul style="list-style-type: none"> • The delivery of MARAC meetings has required adaptation to its format during Covid -19. CCG safeguarding team members



<p>Domestic Abuse Bill</p> <p>Actions</p> <p>Drive Project</p> <p>Actions</p>	<p>continue to attend virtual MARAC meetings in Bristol on a weekly basis, representing Primary Care. The CCG involvement is to ensure that GPs are aware of patients and families whom are being discussed at MARAC and that any ongoing support to the patient and family will need be actioned by the GP.</p> <ul style="list-style-type: none">• The Domestic Abuse Bill (2020) has been presented to the House of Lords for a second reading and is due for publication June 2022. The Bill has made recommendations that will impact legal and jurisdiction requirements, accommodation provision, and the role of health in the identification of domestic abuse. The specific requirement of the CCG Adult, Children’s and Young people’s safeguarding teams will be to demonstrate how it contributes to the identification of Domestic Abuse. Team members attend the multiagency BNSSG Domestic Abuse strategy groups to support and inform the development of the strategy in alignment with the Domestic Abuse Bill recommendations.• The safeguarding team to work collaboratively with the transformation and commissioning directorate to identify and clarify roles and responsibilities within the Domestic Abuse Bill. <p>The Drive project is due to commence in South Gloucestershire in April 2021. The Drive Programme in South Gloucestershire is a pilot programme working with high risk perpetrators of domestic abuse to change and disrupt their behaviour. The aim of the Project is to reduce the number of Domestic Abuse victims, offences and trauma to children. This is a pilot funded by Avon and Somerset Constabulary.</p> <ul style="list-style-type: none">• A Representative from BNSSG CCG Safeguarding team will be present at the Drive steering group.• The Drive information sharing agreement has been distributed to the organisation signatories.• The launch of the drive project is being supported by Comms for South Glos GPs and will be available through the primary care media platforms.
---	--



<p>Safeguarding Arrangements (Adults)</p>	<p>A Multi-Agency Safeguarding Hub (MASH) working group in Bristol are establishing Terms of reference (ToR) and Standard Operating Procedure (SOP) to support partners contribution to the MASH meetings and processes. This will provide greater clarity on the objective for the MASH and focus on specific input and commitment required.</p>
<p>Safeguarding Arrangements (Children)</p>	<p>North Somerset Partnership continues to work with the Social Care Institute for Excellence (SCIE) who is supporting the Partnership approach to develop the multi-agency responses to tackling Child Sexual Exploitation in North Somerset.</p>
<p>Channel Panel Notifications</p>	<p>No new channel cases.</p>
<p>CCG training compliance with safeguarding training targets of 85%</p> <p>Action</p> <p>Ongoing Actions for the CCG</p>	<p>In Quarter 3 BNSSG CCG Internal compliance with Safeguarding Adults and Children Level 1 and Level 2 has reduced to 78% and 77% respectively. Following on from Quarter 2 the CCG remains non-compliant with Prevent training, which currently sits at 82 %.</p> <ul style="list-style-type: none"> • CCG staff are reminded to complete their safeguarding training adults and child safeguarding training through the whole CCG team weekly Staff Stand up. • The risk of potential non-compliance with safeguarding training both adults and children has been identified and added to the risk register. • Continued highlighting of safeguarding mandatory training through the CCG corporate induction. • Work with our Internal Communication colleagues to include within the next Line Manager’s Bulletin a reminder that they have a responsibility to check with their direct reports that they have completed their Safeguarding mandatory training, and that monthly 1:1 conversations provide an opportunity to seek this assurance. • Continued work with consult OD to develop a process for recording levels 3 in particular, 4 and 5 safeguarding leadership roles.



<p>GP Level 3 training Across BNSSG</p>	<p>GP face to face training has not taken place due to Covid-19. In this reporting period the team have delivered the following:</p> <ul style="list-style-type: none"> • Three training sessions delivered to GP practices Safeguarding Adults Level 3 and Prevent training. • Five Safeguarding Children training sessions were delivered by the Safeguarding Named GPs. Two in Bristol, Two in South Glos and One in North Somerset. 98 GPs attended the training sessions. • A Link GP meeting was held in Bristol to share learning and best practice from Children rapid reviews. 12 GPs attended. Meeting will be arranged for North Somerset and South Glos in January 2021. • Information around referrals and training opportunities were updated on Remedy Safeguarding Children page. • Safeguarding Level 3 self-directed Learning packages were delivered to primary care colleagues across BNSSG.
<p>All providers to meet 85% safeguarding compliance training</p> <p>Ongoing Actions for the CCG</p>	<p>Acute providers reported that mandatory training, which may include safeguarding training for adults and children would be paused throughout quarter 3 until further notice. The latest position can be seen on the attached slidedeck. The Heads of Safeguarding Adults and Children are continuing to work with the acute providers to discuss contingency and recovery action plans and recommencement dates. This will be monitored throughout quarter 4. Sirona remain below 85% but continue to display an upward trajectory.</p> <ul style="list-style-type: none"> • Heads of Safeguarding both Adults and Children to liaise with provider safeguarding leads to discuss current training plans and training recommencement date. • To continue to work with the providers to establish a clear pathway for safeguarding training data returns. • Continue to recommend the use of established training platforms. • This arrangement will continue to be reviewed every quarter by the CCG.
<p>All providers must meet 85% compliance with WRAP Training.</p>	<p>South West Acute providers had fallen below the level of 85% for WRAP (Workshop to Raise Awareness of Prevent) training compliance as reported in quarter 2. The CCG Safeguarding team are aware that all providers, apart from BrisDoc and Care UK have submitted Q3 data however this data is yet to be reviewed and any non-compliance followed up with conversations about remedial action plans.</p>



Safeguarding Reviews (Adults)	<p>There are currently a total of 13 DHRs and SARs in BNSSG. Each of these are monitored by the Head of Adult Safeguarding for progress in the stages of the statutory review process.</p>
Action plan update from published Reviews	<p>The following are updates from Action plans generated from Statutory reviews.</p>
Adult A	<p>Adult A was a single male from South Glos who was living alone. Adult A started drinking at the age of 12 and became dependent on alcohol by the age of 16. Adult A was deemed to have Mental Capacity and was able to make his own decisions about his drinking. At the age of 31 he was found dead by a family member cause of death was alcohol dependency and hypernatremia. There are single agency recommendations which include:-</p> <ul style="list-style-type: none">• A specific end of life pathways for Alcohol dependency.• Dual diagnosis strategies.
Actions	<p>The safeguarding team undertook a desktop review of End OF Life (EOL) referral pathways.</p>
Findings from the Desk Top Review (EOL)	<p>Patients reaching the end of their life have support available to them either through primary care or Commissioned services. The support offered is not dependent on diagnosis and is holistic and tailored to the needs of the individual. This will include patient's physical needs, symptom management, emotional and social Support.</p>
Actions	<p>The safeguarding team meet with commissioners and reviewed the public health guidance.</p>
Finding from Dual diagnosis Drugs and Alcohol	<p>We have established from Commissioners that the lead responsibility for commissioning drug and alcohol service now sit with the local authorities.</p> <ul style="list-style-type: none">• Responsibility moved from the NHS to Local Authorities in 2013.• The national treatment agency substance misuse key functions transferred into public health England.• The budget for Drug and Alcohol services transferred to the director of public health who are employed by the Local authority and sit on the health and well-being board.



Finding from the Recommendations will be fed back via the safeguarding Adults Board Exec Group for South Glos.

Family S

Family S. South Gloucestershire Safeguarding Adults Board formulated an action plan for the combined SAR and DHR for Family S. The action plan requested assurance and evidence that referenced within BNSSG CCG policies, procedures and training to include the following -

- Think family approach.
- Cross boarder working.
- Appropriate practitioners attending Mental Capacity Act training.

The CCG have responded and provided assurances for the action plan requested by South Gloucestershire safeguarding Adults Board. An audit will be requested by SAB and undertaken by the Quality assurance sub group.

SAR-ME

M.E was a 25 year old Bristol man with Mild learning disabilities and Foetal Alcohol Spectrum disorder. He tragically died in October of 2018 due to being the subject of abuse from his friends whilst they were intoxicated. A learning brief prepared by the Keeping Bristol Safe Partnership (KSBP) has been shared with multi-agency partners.

Actions

The safeguarding team produced a SAR learning Summary for the Quality committee and the wider CCG to ensure wider learning, improve practice and service delivery. Key themes identified were as follows :-

- MCA.
- Social isolation and meaningful activity.
- Mate Crime.
- Substance misuse.

Safeguarding Reviews (Children)

There are currently 17 open Children Safeguarding Reviews which include formal CSPRs, SCRs, Rapid Reviews and other Learning Reviews. The area with the largest number of open cases is Bristol. There have been no new Rapid Reviews started in Q3, nor any reviews that have closed or been published.

What to expect next time

The CCG Safeguarding team will be working together on an All age Quarterly Report for Quarter 4 where we will include definitions on open, closed and current Statutory reviews, key themes, trends and any



safeguarding risks which the team are working to resolve. The report will also highlight where we are working to improve the health needs of our most vulnerable individuals, families and communities across BNSSG area.

Action Required

The Quality Committee is asked to note key issues/risks arising from this report and actions being taken to address the issues for escalation and approve the report for submission to Governing Body.

Financial resource implications	There are no financial or resource implications identified in this paper.
Legal, Policy & Regulatory Requirements:	There are no legal or regulatory implications identified in this paper.
Risk Mitigations	<p>For concealed pregnancies</p> <ul style="list-style-type: none"> • Ongoing dialogues with partner agencies to remind them that Primary care is still accessible and open to all service users • Assurances gained from Unity sexual health that their website with service and availability details has been updated. • KBSP (Keeping Bristol Safe Partnership) “are you okay campaign” available on KBSP Website. • Plan to develop a health communication strategy with providers which promotes woman accessing pregnancy advice services during the pandemic.
Equality & Diversity Impact – reducing health inequalities.	This report reflects the work of safeguarding with Children, young people and Adults at risk of abuse and neglect within the community across BNSSG and takes into consideration the protected characteristics.
Engagement with patients and/or public:	There has been no patient or public involvement in the issues discussed in this paper. Several of the key issues captured in this report will be discussed with provider agencies at the next Provider Safeguarding Forum.

Sponsoring Director:

Rosi Shepherd - Director of Nursing and Quality

Presented and prepared by:

Paulette Nuttall – Head of Adult Safeguarding

Anne Fry – Head of Safeguarding Children

Glossary

Domestic Homicide Review	Domestic Homicide Review. This is a multi-agency review of the circumstances in which the death of a person whereby the victim appears to have died from violent acts from a person who they had a close relationship with.
Safeguarding Adults Reviews	Safeguarding Adults Review. A Safeguarding Adult Review is a multi-agency process that considers whether or not serious harm experienced by an adult or group of adults at risk of abuse or neglect, could have been predicted or prevented.
Channel	Channel is a programme which focuses on providing support at an early stage to people who are identified as being vulnerable to being drawn into terrorism. The programme uses a multi-agency approach to protect vulnerable people.
Liberty Protection Safeguards (LPS)	Deprivation of Liberty Safeguards (DoLS) will be replaced with Liberty Protection Safeguards (LPS). LPS authorisations should be in place in advance of any deprivation of liberty and should apply to those aged 16 (change from previous legislation which was age 18) and above and will be capable of being applied in multiple settings.
MARAC	Multi Agency Risk Assessment Conference. These are multi-agency forums which discuss high risk victims of domestic violence. They take place in each Local Authority area. The meetings share information and allocate actions designed to help protect the victims.
IRIS	IRIS (Identification and Referral to Improve safety) is a general practice based domestic violence and abuse training, support and referral system for Primary care staff.



REMEDY	Remedy is an online toolkit for GPs to access information regards treatment and care for patients as well as safeguarding advice and links to the CCG.
CSPR	Child Safeguarding Practice Review. A review completed when abuse and neglect is known or suspected or a child has died or has been seriously harmed.

